Welcome

ARVEST | FAMILY CLIENT SERVICES

Welcome to Family Client Services

Contact Family Client Services for your banking needs!

Serving one client at a time

Our dedicated team works with you to form a strategy focused on your specific goals. Through sophisticated planning and implementation, financial strategies are designed around your hopes and dreams, while also helping to alleviate your fears and concerns. We have experience crafting the simplest plan to the very complex, touching on all areas of wealth management.

How we serve you

Our dedicated officers understand your fast-paced lifestyle and are committed to helping you access and manage your funds in the most effective and efficient manner for your unique situation. In addition to a full menu of products and services, you will have a dedicated banker, backed by a team of financial specialists, who will work to save you time while helping meet your specific needs and goals.

From personal banking to business banking, you can be assured that your priorities will be handled with the concierge convenience and professionalism you deserve.

Click each bullet point to learn more

Personal service tailor-made for you

- Deposits
- Loans and credit management
- Business Banking
- Wealth Management

Services provided by Arvest Wealth Management, Member FINRA/SIPC

Meet the team

ARVEST | FAMILY CLIENT SERVICES

Shantell Owen

Family Client Services Manager
Arvest Bank - Bentonville Downtown
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As a seasoned banker since 1992, Shantell is an expert in providing concierge care to Arvest Bank's professional and executive clients. During her career, Shantell has served in various capacities. Most recently she has been a Private Banking Advisor for 12 years, where her focus was managing long-term client relationships. Shantell then moved on to manage the Private Banking Department for three years before having the opportunity to start this new Family Client Services department. Shantell has a bachelor's degree in Accounting from Missouri State University. Over the years, she has been involved in various civic and community organizations including Leadership Benton County, a founding board member of the Amazeum, and board member for the Boys and Girls Club of Benton County. Currently she serves on the development committee for the Dress for Success organization. In her spare time, you will find Shantell reading, enjoying nature and cheering on the Kansas City Chiefs.

Mariela Salinas

Family Client Services Specialist
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Mariela Salinas is a Family Client Services Specialist at Arvest Bank Benton County. Mariela began her career in 2014 as a teller, and has worked in various roles including Financial Services Representative and Assistant Branch Manager. She became a Branch Sales Manager most recently until moving into her current role in 2020. Mariela continues to use her unparalleled customer service skills in her new role with the Family Client Services Department. Mariela is a graduate from Rogers High School, and enjoys spending time with her husband and two boys at the lake, at soccer games, or watching movies.

Gustavo Figueroa

Family Client Services Specialist
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Gustavo Figueroa began his career with Arvest Bank in 2018 as a teller. In 2019 he became a Financial Sales Representative, where he added more financial knowledge under his belt and better ways to service our customers. As of recent, he has moved on to become a Family Client Services Specialist, where he will continue to expand his banking knowledge to provide the best customer service possible. In his free time, Gustavo enjoys spending time with his family and friends and his dog, Mocha.

History

ARVEST | FAMILY CLIENT SERVICES

More than 60 years of serving our communities

The story of Arvest is one of commitment started by our founders, including Sam Walton, an intense dedication to focusing on the customer above all else. This philosophy has remained the same during our growth from a small bank to a bank group able to provide a complete range of financial services.

This customer-focused banking group, now known as Arvest, started with the purchase of The Bank of Bentonville in 1961. Today, Arvest serves communities across our four-state footprint: Arkansas, Missouri, Oklahoma, and Kansas. Total assets now exceed $26 billion, and Arvest is the largest bank in Arkansas in terms of deposit market share.

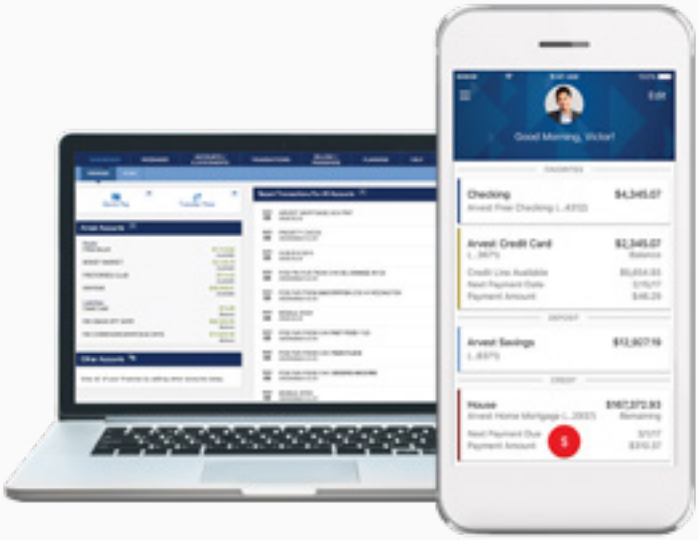
From a small bank in a small town to a regional bank in towns both small and large, Arvest has and will continue to remain true to the principles and practices that have made it successful in order to guide its future. We will always be active and involved members of the communities we serve, and we will always work to put the needs of our customers first as we continue to fulfill our mission - People helping people find financial solutions for life.

Deposits

ARVEST | FAMILY CLIENT SERVICES

Bank your way

Arvest offers a variety of personal checking and savings accounts to allow you to bank your way. All Arvest accounts offer services you need to do your day-to-day banking, including **Arvest Online Banking with BlueIQ**™, mobile banking with our popular **Arvest Go**™ **app**, a 24-Hour Account Information Line, and friendly customer service.



Checking accounts that fit your needs

- **Free Blue**™ **Checking**
- **Basic Blue**™ **Checking**
- **MyBlue**® **Checking**
- **Arvest Club**
- **Preferred Club**
- **Platinum Checking**
  Contact us for details

Savings products that earn while you save

- **Cool Blue**™ **Savings**
- **Savings**
- **Money Markets**
- **Certificate of Deposit (CD)**

Contact us for your banking needs

Minimum opening deposit required for deposit products; fees and restrictions may apply.

Loans & credit management

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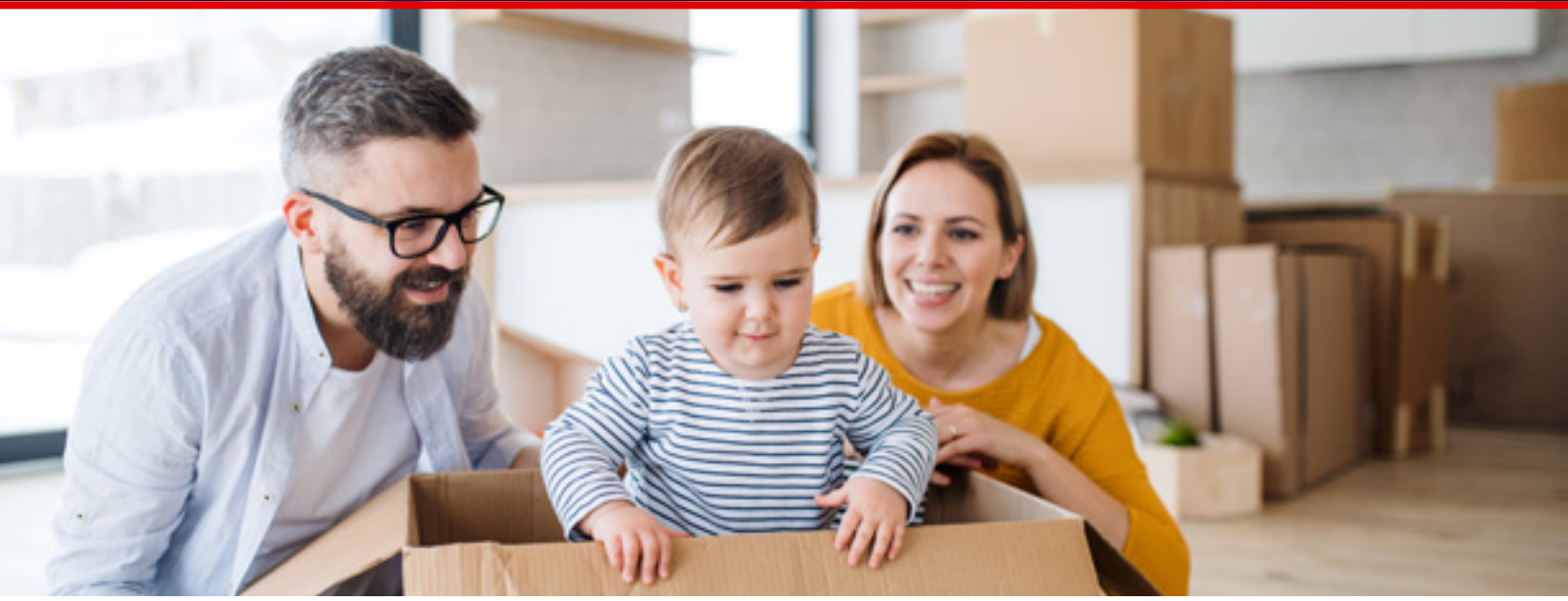

Trust Arvest for your homebuying needs

Home loans

Contact us for your banking needs

Flexible options for personal loans and lines of credit

Auto & boat loans

Home equity lending

Personal loans

Credit cards

Loans subject to credit approval.

Member FDIC Equal Housing Lender

Business banking

ARVEST | FAMILY CLIENT SERVICES

Every business is unique and needs a checking or savings account designed for its specific needs. Arvest offers a wide range of accounts to handle everything, from low transaction accounts with basic services to higher volume accounts with special benefits and features.

Deposit services tailored to your needs

- Business Checking
- Business Club
- Business Interest Checking
- Business Savings
- Business Money Market

Contact us for your banking needs

Loans & LOC: financing to help your business grow

- Term loans
- Lines of credit
- Real estate loans

- Treasury Management services

Member FDIC

Loans subject to credit approval. Minimum opening deposit required for deposit products; fees and restrictions may apply.

Wealth Management

ARVEST | FAMILY CLIENT SERVICES

Access to a team of specialists who have professional licenses, unparalleled experience, and expertise in financial advisory services, including retirement and long-term planning.

Arvest Wealth Management helps you plan for today and tomorrow

- Retirement Planning
- Insurance Planning
- Investment Planning
- Trust & Estate Planning
- Education Planning

Contact us for more information

Investment products and services provided by Arvest Investments, Inc., doing business as Arvest Wealth Management, member FINRA/SIPC, an SEC-registered investment adviser and subsidiary of Arvest Bank. Insurance products are underwritten by unaffiliated insurance companies. Trust services are provided by Arvest Bank.

Investments and insurance products: Not a deposit | Not guaranteed by Arvest Bank or its affiliates | Not insured by FDIC or any federal agency | May go down in value.