

# Sending Text Messages to Arvest Bank for Mobile Banking

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## Where do I send my account inquiries?

Send your text message to Arvest Bank using shortcode 36272. Note: Add Arvest Bank [36272] to your contact list for easy access.

## How long does it take to get a response message via Mobile Text/SMS Banking?

You will usually receive a text message response in less than a minute. Exact timing will depend on your mobile service provider. If you have not received a message within 3-5 minutes, please retry your text command.

## Is Mobile Text/SMS Banking case-sensitive?

No. Whether you type "BAL" or "bal", we will send your account balance to you via text message.

## Does Arvest Bank offer shortcuts so I can access my information more quickly?

Absolutely! We've built some helpful shortcuts into Arvest's Mobile Text/SMS Banking service so you can easily access your account information quickly, securely and when you need it most.

Here is a list of shortcuts for Arvest Bank's Mobile Text/SMS Banking:

- BAL** Receive account balances. (Available balance for deposit accounts is the current balance of the account plus pending credits minus any holds or pending debits.)
- BAL** [nickname] – Receive the balance of the nicknamed account. Example: bal chk1
- HIST** [nickname] – Returns the history for that account. Example: hist chk1
- LAST** Returns a list of your most recent transactions posted.
- LAST** [nickname] – Returns the most recent transactions for that account. Example: last chk1
- TRA** [from acct nickname 1] [to acct nickname 2] [amount] – Transfers funds between two accounts. Example: tra chk1 sav 25
- ATM** [zipcode] – Returns a list of the bank's ATM nearby. Example: atm 94949
- BRANCH** [zipcode] – Returns a list of the bank's branches nearby. Example: branch 94949
- HELP** Returns a list of top level commands and customer service info.
- MENU** Returns a list of available SMS commands.